

# GALAXY - TERMS AND CONDITIONS

## BOOKING & CANCELLATION POLICIES

### For independent travelers confirmation:

- In order to reconfirm your request we require a first deposit of 30% of the total amount of the cruise. If no deposit is received within 8 business days of the booking, the reservation request will be canceled automatically. Balance must be paid 45 days prior departure cruise date.

### Penalties for cancellations:

- Cancellations received with more than 120 days before the cruise date: penalty of 10% of the total amount of the cruise rate.
- Cancellations received between 119-45 days before the cruise date: penalty of 30% of the total amount of the cruise rate.
- Cancellations received between 44 days before the cruise date: penalty of 100%.

### NOTE

No refund will be provided for cancellation due to cancelled, delayed or missed flights; penalties for cancellation do not change in case of illness. No refund in case of natural disaster or Government decisions which not allow the normal operation. We recommend to passengers obtain a Travel/trip cancellations insurance to better protect themselves.

The Boat Operator reserves the right to change these terms and conditions in the future.

*Travel Smart, Travel Green*